

What to consider when buying a New or Used Phone System

For small businesses there are very few independent places to turn to when looking to buy a new phone system. If you approach a local dealer, you will more than likely be advised to buy their 'partner' product. However, there are many Telephone Systems on the market that may be appropriate for your needs.

What to look for in a New Phone System

The technology used by computers and telephone systems is converging fast, offering businesses new applications that may change the way they work and improve efficiency. For example, the technology is here today to allow you to have "screen popping" when callers ring in. This means that if their calling number is presented and their details are on your contact database, these will automatically appear on your computer screen. In the same way, by the click of a mouse button you can make a call to a contact direct from your PC screen. Voicemail messages can be transferred to your mobile phone, or sent as an audio file to your e-mail account.

Further factors to consider are the expansion possibilities and add-ons to your New Phone System you may wish to invest in at a later stage. For example, how many extensions does the telephone system you are looking at go up to, how many lines will it support, can you upgrade to having voicemail or CTI? Do you need digital ISDN lines to get Direct Dialling In (DDI) functionality and maybe cut down the number of lines you need or will analogue lines give you the services you want now and in the future?

Features to consider:

- Call Logging - records the numbers dialled by individual extensions
- Call Barring - barring users from dialling out certain numbers
- Call Accounting
- Automated Attendant - callers are offered a series of numbers to press to get to the correct department/extension
- Conference Calling - most systems provide this, but any handsets used must have a reliable and efficient microphone as well as a speaker
- Paging - again, ensure microphones and speakers are adequate
- Calling Line Identification (CLI) - requires a good handset with an adequate display screen
- Music On Hold - ensure that it is not too tiresome and that you can add your own choice of music or radio station
- Directory Phone Book - an internal directory listing all company contacts available for users to dial
- Door System - the facility to link a door lock to the telephone system

We can go through these options (and more) with you, step by step.

Refurbished Used Second Hand Business Phone Systems

BTP Communications can Supply and Install pre-owned second hand handsets and refurbished phone system equipment.

Supplying refurbished handsets to suit all types of used phone systems.

We can supply used handsets for your existing telephone system or co-ordinate a package with you for a pre owned fully refurbished telephone system to suit any budget.

Buying a BTP quality used telephone system is a fantastic way to get exactly what you need at a price you can afford. Whether it's your first phone system, or you're simply expanding, a second hand telephone system is a great alternative.

For the Installation of your Used Second Hand Phone System we offer you:

- Great Pricing
- Huge range of leading brands to choose from including, Avaya, Nortel, Samsung, Panasonic, Commander and more.
- Local, experienced, Qualified Telephone System Installation
- Ongoing Support

No Obligation Quote and Advice